



Louisiana Hospital Association Management Corporation

RACs, MICs & ZPICs: External Audit Agencies You Need to Understand

Friday, February 5, 2010

LHA Conference Center

2334 Weymouth Drive, Baton Rouge, LA 70809

(225) 928-0026

Program Description

Healthcare reform will cause providers to face some of the most significant changes in reimbursement and compliance that have been seen since the inception of the Medicare program. The scrutiny on the accuracy of provider claims and clinical data will be at an all time high to ensure that payments are for “appropriate quality services” and ONLY to treat conditions that were not caused by the healthcare provider. By the government’s own description, healthcare reform will include cost savings through payment reductions and *recovery opportunities for “inappropriate payments”* to offset increased spending on healthcare coverage. There are at least three (3) separate agencies that have been established under CMS to address inappropriate or inaccurate payments and fraud and abuse for Medicare and Medicaid claims. These agencies are the RACs (Recovery Audit Contractors), the MICs (Medicaid Integrity Contractors) and the ZPICs (Zone Program Integrity Contractors). All of these agencies have specific non-overlapping target areas of review and these audits are currently underway in many parts of the country. This session will focus on understanding exactly why these agencies were established, what their primary focus will be and how to prepare NOW for what is certainly coming.

Who Should Attend

CFOs, Reimbursement VPs/Directors, Finance VPs/Directors, Patient Financial Service Directors, Managed Care Directors, Case Management, Denials Management Coordinators, Third Party Payors, and Health Information Systems.

Continuing Education Credit

Participants – will receive, upon completion of workshop, a certificate documenting the completed continuing education/clock hours and 4.0 hours of Continuing Professional Education (CPE.)

Faculty

Jacqueline T. Hodges, MBA, RHIA – President, HRC Strategies, LLC, is an award-winning Executive with over twenty-five (25) years of comprehensive experience and a proven track record of spearheading large-scale projects and implementing facility-wide programs for hospitals, health systems, physician practices, home health and rehab agencies in areas such as revenue cycle, risk management, quality management, accreditation, regulatory compliance, and reimbursement. She holds a MBA from Tulane University and an undergraduate degree in Health Information Management from the University of Louisiana at Lafayette. Mrs. Hodges is an adept communicator and speaks extensively at the national, regional and state levels on a myriad of healthcare issues spanning Reimbursement, Denials/Remittance Management, Accreditation and Licensing, Third Party Payer Integration, and Fraud/Abuse Compliance. She currently advises health care providers on a variety of revenue cycle issues. In 2008, she served as a member of international team working with the Government of Thailand, helping them address international multi-governmental and multi-regulatory licensure and accreditation requirements to expand their Business to Business Relationships.

Co-Sponsored by:



Key Components

- Explain who the RACs, MICs, and ZPICs are, their legal authority and the focus of their audits.
- Explain how the RAC, MIC and ZPIC agencies differ from each other with regard to responsibilities and duties of each agency.
- Describe what RAC, MIC and ZPIC audits/reviews will look like and what they will include.
- Understand what triggers a review.
- Explain how Medicaid state requirements affect the MIC auditing process including timelines, appeals, recoupments and medical record requests.
- Describe how to respond to a review request by any of these agencies.
- Understand the appeals process steps, similarities and differences for each of these agencies.
- Explain how to develop a consolidated comprehensive program that addresses all three external audit agencies.
- Explain how to prevent significant revenue loss from occurring once any or all of these agencies target your organization.

Agenda

8:30 a.m. – 9:00 a.m.	Registration
9:00 a.m. – 9:15 a.m.	Welcome/Objectives
9:15 a.m. – 12:00 p.m.	Education Program
12:00 p.m. – 1:00 p.m.	Lunch (Provided)
1:00 p.m. – 4:00 p.m.	Education Program

Registration Information

This seminar will be conducted at the **NEW Louisiana Hospital Association Conference Center**, 2334 Weymouth Drive, Baton Rouge. The fee of **\$175.00** for member hospitals/per person and **\$275.00** for non-member hospitals/per person includes seminar, printed materials, lunch and refreshment breaks. A corporate rate has been established at the **Towne Place Suites by Marriott, 8735 Summa, (225) 819-2112 or toll free (888) 236-2427**. Please call the hotel directly and ask for the room rate of the Louisiana Hospital Association for the appropriate dates. Registrations may be mailed or faxed directly to the Louisiana Hospital Association. Registrations that are mailed ***must*** include payment by check or credit card. Visa, MasterCard or American Express are accepted. You may also fax your registration form to **(225) 923-1004**, with a Visa, MasterCard or American Express number. Registrations by fax will be accepted if method of payment is indicated on registration form (check being mailed, etc.). All information is handled through a confidential fax and blotted out before it is forwarded to the registrar. **Registration forms must be received into the LHA office by 5:00 p.m. one week prior to the scheduled event date.** This applies to registrations that are received by mail or fax. An email confirmation will be forwarded to all registrants who list an accurate email address. Registrations may be confirmed by phone. It is recommended that a copy of your registration form be faxed to LHA prior to submitting it to your facility's accounting department in order to reserve your seat in the class.

Cancellation/Refund Policy

We realize that problems can occur that may necessitate registration cancellations. Cancellations received in writing up to one week prior to a scheduled event will be charged a cancellation fee of \$50.00. This fee covers some of the administrative costs associated with processing refunds, printing costs for handout materials, hotel guarantees, etc.

Refunds

Cancellations received less than one week prior to the scheduled event or those who fail to attend are non-refundable. However, registrants who are unable to attend an LHA educational event are permitted to and encouraged to send a substitute at no extra charge. Any sleeping room arrangements made with the local hotel must be cancelled directly with the hotel to avoid charges that are part of the hotel's cancellation policy.

New Location Directions

The Louisiana Hospital Association has a new conference center located just across the street from the LHA Headquarters Building. The new conference center address is 2334 Weymouth Drive. From I-12, exit Airline Highway North, go to the 2nd red light-Old Hammond Highway and turn left. Turn left at the next light onto Drusilla Lane. At the 2nd street, Brookline Avenue, turn left. At the first block on the left is Weymouth Drive. Turn left onto Weymouth Drive and the new conference center is the second driveway on the left

Driving Directions from Towne Place Suites to the LHA Conference Center

Proceed northwest on Summa Avenue and turn right onto Essen Lane. Stay on Essen until you crossover the interstate and at the next light, you will turn right onto Jefferson Highway. At the next light (just under the Interstate) turn left onto Drusilla Lane. Continue on Drusilla until you reach Brookline Avenue and turn right onto Brookline Avenue. Turn left at the first street which is Weymouth Drive and the conference center is the second driveway on the left.

LOUISIANA HOSPITAL ASSOCIATION

Management Corporation



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(225) 928-0026

Registration Form

***Confirmations will be sent by email only**

\$175.00 for member hospitals / per person \$275.00 for non-member hospitals /per person

Name _____ E-Mail: _____

Title _____

Name _____ E-Mail: _____

Title _____

Healthcare Organization _____

Address _____

City / State / Zip _____

Telephone # _____ Fax # _____

Visa / MasterCard / American Express (circle one) # _____

Name on Card (please print) _____ Expiration Date: _____

Signature: _____ E-Mail: _____

Registrations that are mailed **must** include payment by check or credit card. Visa, MasterCard or American Express are accepted. You may also fax your registration form to (225) 923-1004, with a Visa, MasterCard or American Express number. Registrations by fax will be accepted if method of payment is indicated on registration form (check being mailed, etc.). All information is handled through a confidential fax and blotted out before it is forwarded to the registrar. **Registration forms must be received into the LHA office by 5:00 p.m. one week prior to the scheduled event date.** This applies to registrations that are received by mail or fax. An email confirmation will be forwarded to all registrants who list an accurate email address. Registrations may be confirmed by phone. It is recommended that a copy of your registration form be faxed to LHA prior to submitting it to your facility's accounting department in order to reserve your seat in the class.

Make check payable and mail to:

Louisiana Hospital Association – Management Corporation
9521 Brookline Avenue, Baton Rouge, Louisiana 70809-1431
Phone: (225) 928-0026 Fax: (225) 923-1004

Americans With Disabilities Act The Louisiana Hospital Association will make every effort to provide reasonable accommodations for physically challenged attendees who require special services. When registering, please attach a written description of needs to the application.

LHA Code # M1047001