



MEDICARE  
Part A Intermediary  
Part B Carrier

To: Mississippi and Louisiana Professional Associations  
From: Pinnacle Business Solutions, Inc.  
Date: August 7, 2009  
Subject: TriSpan Health Services Medicare Part A Contractor Transition

Pinnacle Business Solutions, Inc. (PBSI - a subsidiary of Arkansas Blue Cross and Blue Shield, a Mutual Insurance Company), will assume the Medicare Part A workload for TriSpan Health ~~Services~~ effective Services effective October 1, 2009.

TriSpan Health Services (TriSpan) has notified the Centers for Medicare & Medicaid Services (CMS) that it will be terminating its Fiscal Intermediary agreement for the Medicare fee-for-service program (also known as Original Medicare) effective September 30, 2009. TriSpan administers the Part A Medicare program for the states of Louisiana and Mississippi under a subcontract with the Blue Cross Blue Shield Association (BCBSA) which holds a contract with CMS as the prime Blue Cross Fiscal Intermediary for most of the country.

The BCBSA has assigned the TriSpan Part A subcontract to PBSI which has agreed to serve as Fiscal Intermediary for beneficiaries and providers in Louisiana and Mississippi. PBSI will administer these workloads until CMS awards and transitions the work to the Part A/Part B Medicare Administrative Contractor for Jurisdiction 7 which includes the states of Louisiana and Mississippi as well as Arkansas. Additionally, the Electronic Data Interchange (EDI) Front End system for this workload is being subcontracted to Palmetto GBA during this interim period.

Arkansas Blue Cross has been the Medicare contractor for both the Part A and Part B programs in Arkansas since the inception of Medicare in 1966 and the Louisiana Part B carrier since 1984. PBSI is committed to dedicating the necessary resources to insure a smooth and successful transition from TriSpan Health Services to Pinnacle Business Solutions, Inc.

TriSpan will continue to process Medicare claims until the transition to the PBSI is complete. CMS anticipates that the transition of the Louisiana and Mississippi intermediary workloads to PBSI will be completed by the end of September 2009.

PBSI staff will work closely with staff from TriSpan Health Services, Palmetto GBA, CMS regional and central offices, and the Blue Cross and Blue Shield Association to ensure that communications with all involved parties are effective and timely.

This information is provided as an introductory notice regarding the change in Medicare contractors for Mississippi and Louisiana. Our Provider Education staff will be contacting your office in the near future to discuss this change and any items of concern you may have.

If you or your staff have any questions or comments during or following the transition, please feel free to call Greg Hart, Senior Coordinator of Professional Relations, at 501-210-0740. We look forward to working with your organization to enhance the Medicare environment for the providers and beneficiaries.